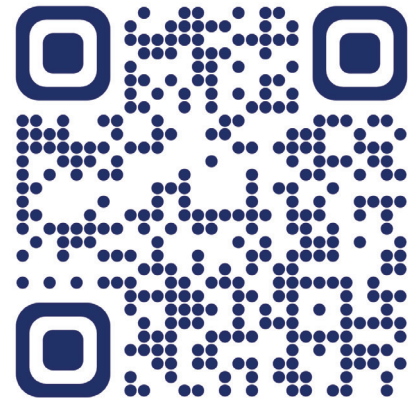




# Funeral Home Feedback Form

At **Southwest Transplant Alliance**, we understand that our funeral home partners are among the most important connections family members will make when a loved one passes away. We also know that the organ and tissue recovery process can impact your work and processes.

Our goal is to provide quality customer service and become better community partners. To help us achieve our goal, we would like your assistance in completing this feedback form. Please use this form to give us your suggestions, as this will enable us to work on improving the services we provide.



[organ.org/funeralhomes](https://organ.org/funeralhomes)

## Contact Information

Funeral Home/Embalmer: \_\_\_\_\_

Contact Name (if different from above): \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

What do you think we can do better? \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

How can we improve our process? \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

How can we become better partners with you? \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

How can we make the donation process better for families? \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Southwest Transplant Alliance, ATTN: Funeral Home Liaison | 8190 Manderville Lane | Dallas, TX 75231